



Australian Government  
Department of Foreign Affairs and Trade



Department  
for International  
Development

SUPER TYphoon  
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13/14

RedR Australia  
Annual Report

# Who we are

**RedR Australia is a leading humanitarian agency for international emergency relief. We provide skilled people and training to help communities rebuild and recover in times of crisis. When disaster strikes, we mobilise the right people with the right skills to make a difference. Our internationally recognised training courses prepare aspiring aid workers for life in the field and help experienced humanitarians further hone their skills.**

## Where we came from...

RedR Australia was established in 1992 by an engineer, Jeff Dobell, who called on his peers to apply their skills to disaster relief.

## Founding bodies

- Professionals Australia
- Consult Australia
- Engineers Australia
- The Institute of Public Works Engineering Australia

## Our Mission

To build resilience and relieve suffering in times of international crisis.

## Our Vision

A world in which sufficient competent and committed personnel are available and responding to humanitarian needs.

### From the cover

The impact of storm surges during Typhoon Yolanda in Tacloban city, where a number of cargo ships were washed ashore, destroying houses and displacing residents. Families returned to rebuild their shelters around the ships despite the safety and protection risks due to a lack of access to alternative shelter or land. Photo was taken by RedR deployee Megan Wiecezorek during a visit to the area to monitor child protection risks.



RedR Australia is the only United Nations Standby Partner in the Southern Hemisphere and has formal agreements with the following organisations:



United Nations  
Refugee  
Agency  
(UNHCR)



United Nations  
Children's Fund  
(UNICEF)



World Food  
Programme  
(WFP)



United Nations Office  
for the Coordination  
of Humanitarian Affairs  
(OCHA)



World Health  
Organization  
(WHO)



International  
Organization for  
Migration (IOM)



Food and Agriculture  
Organization of the  
UN (FAO)



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RedR Australia is a member of RedR International, upholding the principles of impartiality, neutrality, independence, voluntary service and unity.



RedR Australia is a participant of the UN Global Compact, a strategic policy initiative for organisations committed to aligning with ten universally accepted principles in the areas of human rights, labour, environment and anti-corruption.



RedR Australia is a signatory to the Australian Council for International Development Code of Conduct.



RedR Australia is the Sphere focal point in Australia. Our training programme is underpinned by internationally recognised Sphere standards for humanitarian response.



The Sphere Project

**Standby support provides a critical component of UNICEF's ability to respond to humanitarian crisis. Over the past twelve months multiple emergencies in the Philippines, Central African Republic, South Sudan and Iraq, the Ebola crisis in West Africa as well as the ongoing humanitarian response in Syria and surrounding countries have tested the humanitarian community's capacity to scale up quickly. Standby rosters such as RedR Australia provide UNICEF with a key external channel of highly qualified technical personnel who are rapidly able to deploy in support of emergency programmes and coordination.**

Julien Temple Manager, Humanitarian Partnership, Office of Emergency Programmes, UNICEF

# Year at a glance

**50**

people on our standby register completed capacity development training

We worked in

**26**

countries

**36**

first time deployments

**62**

total training courses, including

**49**

tailored and collaborative courses

**1,600**

people participated in our courses

“

With Za'atari [refugee camp] we only had 10 days' notice in which to open up the camp... RedR Australia was one of the first [standby partners] to send not only one or two, but a team of deployees, which allowed us to survive the first few months. Having a standby arrangement with an organisation like RedR is not only important, it's critical for our overall wellbeing and being able to make sure the operation is effective.

**Andrew Harper**  
UNHCR Representative for Jordan

”

We supported

**111**

field assignments

We welcomed

**20**

new recruits to our standby register

# CEO's message

## 2014 has witnessed a major surge in humanitarian crises, and increasingly these crises have a regional impact and spill-over effect on countries which are already fragile.

By the end of June 2014, the world was dealing with four concurrent Level 3 emergencies – conflict in Syria, South Sudan and Central African Republic, and the aftermath of Typhoon Haiyan in the Philippines. 102 million people needed humanitarian assistance compared with 81 million in December 2013. Global financial requirements to cover humanitarian needs increased from \$12.9 billion in 2013 to \$17.3 billion in 2014. These trends herald increasing challenges in the effective prioritisation and management of emergency preparedness and humanitarian response.

RedR has consolidated and refined both team and process to reflect the needs of partners and donors. The Department of Foreign Affairs and Trade (DFAT), our major donor, supports our strategic direction, and is a strong partner in our shared humanitarian endeavours. This is complemented by our partnership with fellow United Nations Standby Partner, the UK Department for International Development (DFID).

RedR's private sector partnerships continued to be a priority, with formalisation of our relationship with GHD, to accompany long-standing relationships with Jacobs (formerly SKM) and ARUP. They involve various collaborative initiatives, from cooperative marketing to training, and provision of expert technical advice to deployees in the field. These partnerships were complemented by support from RedR's founding bodies: Engineers Australia; Consult Australia; Professionals Australia (formerly APESMA); and IPWEA; which were instrumental in our revitalised Wear Red for RedR Day campaign this year.

We have commenced working with the Burnet Institute to strengthen our ability to respond to public health emergencies, and also with the US PACOM Centre for Excellence in Hawaii to train for response in Health Emergencies in Large Populations (HELP).

2014 saw the realisation of RedR's partnership agreement with the Food and Agriculture Organization of the United Nations (FAO).

The Philippines response saw our first public Emergency Appeal. Its success enabled us to fund a time-limited capacity-building project in collaboration with RedR UK and RedR India. This was the first collaboration in an emergency setting for the RedR family. The initiative delivered 29 short courses to 577 participants, 98%

of whom were Filipinos working with international NGOs, national organisations and local government units. Four of our Associate Trainers were involved.

RedR's achievements in 2014 in the training sphere included: achieving RTO status in February 2014; and increased cooperation with the higher education sector and research institutes. The goal of collaboration is to promote professionalisation in the humanitarian sector and enhance the quality of our training programme.

RedR is the Sphere focal point for Australia, working with Sphere Geneva to ensure the promotion of global standards.

RedR's commitment to innovation in technologies for humanitarian emergencies (by making the response more efficient and cost-effective) is reflected through our collaboration with linguistic, logistics and emergency communications developers and designers. We are co-funding the first ever field trial of 3D printing for humanitarian logistics by the Griffith Business School. We continue our collaboration with linguistic experts, Appen, through our Urban Search and Rescue (USAR) and humanitarian training program in the Philippines.

We have supported the testing of Made in Australia products and their potential for application in international emergencies. One such product, CooWee, facilitates team-based sharing of information in emergencies.

Our strong and diverse Standby Register will be enhanced through the inclusion of non-Australian residents. We will be able to focus on particular profiles and inclusion of technical experts from the global south, and Indo-Pacific in particular. The selection process continues to be rigorous to ensure consistency in quality, brand and reputation.

The RedR Internship Programme was launched in January 2014, and provides entry-level professionals with relevant skills and tools for success in the humanitarian sector. We also instituted the RedR Work Placement Programme and are working with

Box Hill TAFE to provide mentored work placements for adult migrant skilled professionals.

In 2014, RedR achieved 111 deployments with 98 technical experts deployed. We have covered all major emergencies. RedR has supported the Syria response with 65 deployments since 2012. UNHCR saw RedR's support for operations in Za'atari and Azraq refugee camps as critical to the success of these camps. We also responded strongly to our region's need for assistance, with 42 people deployed in the Indo-Pacific during the financial year, including 28 to the Haiyan response in the Philippines.



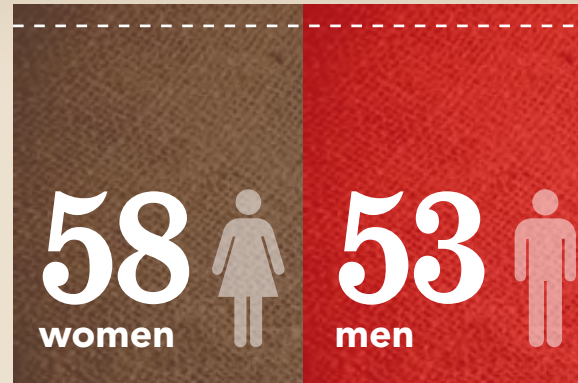
It is a privilege to lead RedR Australia, an organisation which is committed to global best practice, setting benchmarks and enhancing accountability, while keeping the needs of the affected populations at the centre of everything we do. I salute the commitment, capacity and tenacity of the RedR team as we together navigate the challenges of the humanitarian world. I am grateful for the dedication of RedR's broader family, the board, volunteers, families of staff, deployees and trainers. This year we have delivered the same high quality with fewer hands on deck. Our organisation is shaped to respond to the needs of the day. Our operations are inextricably linked with the Associate Trainers' pool and the Standby Register, and RedR's training and deployments continue to complement each other with their strength and quality.

Thank you all for your contribution to the greatest humanitarian effort of all. Saving lives. Restoring hope.

**Kirsten Sayers**  
CEO

# RedR in the field

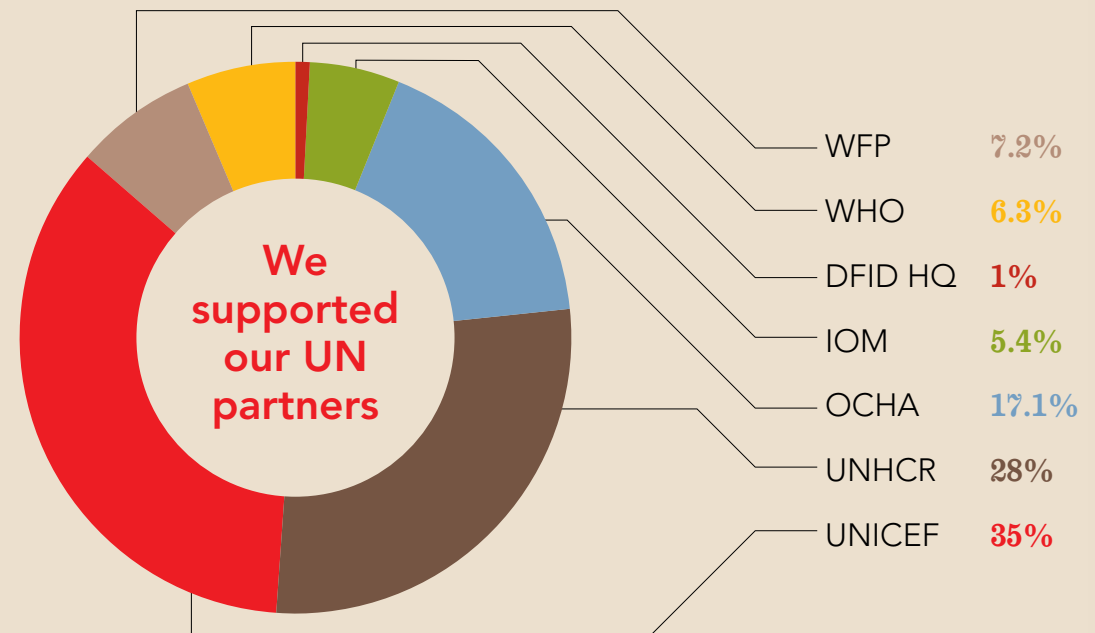
## Areas of expertise



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It has been a lifesaver for us to be able to have people deployed at short notice and for relatively extended periods of time... it really does give you the breathing space needed to build up the team you're going to use in the longer term.

**Chris Maher**, Manager WHO Polio Eradication and Emergency Support Unit



# Philippines up close



Photo credit: Megan Wieczorek

**For the people of the Philippines, a country regularly hit with earthquakes, landslides, floods and volcanic eruptions, home is a place which is also afflicted by more typhoons than any other place on Earth.**

Each year, at least 20 tropical storms damage communities across the country, with the worst resulting in extensive casualties and loss of property and livelihoods. In November 2013 Typhoon Haiyan, one of the most savage storms ever recorded in the area, struck the Philippines. Its winds, which reached unprecedented speeds of 300 km/h, wiped out millions of homes and killed over 6,000 people. DFAT funding has allowed RedR Australia to provide important training and deploy experts in response to the frequent occurrence of natural disasters in the Philippines. As the only partner on permanent standby to the UN in the southern hemisphere, the presence of RedR Australia has proved vital in deploying real people as part of emergency responses when they are needed most.

This year 28 RedR Australia experts were deployed to the Philippines. With over 100 collective months of work between them these specialists were, and still are, essential in providing assistance and training to those in need. RedR deployees are highly skilled professionals, qualified in a range of areas. In the case of the Philippines, these included child protection, nutrition, logistics,

administration, information management, shelter, communications, engineering, humanitarian affairs and civil military coordination.

This year RedR launched our first public appeal, raising more than \$90,000 for the response to Typhoon Haiyan. The appeal complied with fundraising guidelines set by the Australian Council for International Development (ACFID) and allowed RedR to rapidly deploy more skilled humanitarians to assist in the aftermath of the typhoon.

Given the frequency of tropical storms in the Philippines, RedR has worked across a variety of areas as far back as 2011. While we are heavily involved in the emergency response to tropical storms in the Philippines, we also focus on preparing local communities for the future through our intensive training courses. This includes projects such as the ongoing Technical Assistance Project (2011-2014) – made possible through DFAT funding and a partnership with the Philippines Office of Civil Defence (OCD) – which trains locals in skills needed to reduce a typhoon's damage and risk. RedR Australia also deploys specialists to maintain basic Water Sanitation and Hygiene (WASH) standards and to train local communities in managing WASH in emergencies.

The support of both DFAT and DFID has enabled RedR Australia to remain a reliable partner to NGOs and Local Government Units (LGUs), as well as the Philippine government. The Philippines will continue to face destruction from natural disasters and tropical storms and the time, energy and resources of organisations like RedR Australia are of vital importance in continuing the humanitarian effort assisting those affected.

**“OCHA has been extremely pleased with the continued excellent partnership with RedR Australia, as its key partner in the Asia-Pacific region. RedR was critical to OCHA's SBP deployments to the Typhoon Haiyan operation in the Philippines at the end of 2013 and beyond, well into 2014... We thank RedR for the very professional and strong partnership, offering a roster of qualified, solid and dedicated candidates. We very much look forward to our continued collaboration in 2015.**

**OCHA Surge Capacity Section**

## Communications with Communities

As humanitarian needs evolve, new fields begin to emerge. RedR deployee Hamish Weatherly has been at the forefront of one of these emerging fields, Communications with Communities (CWC). CWC aims to address the information and communication requirements of disaster affected populations. Hamish, based in Tacloban and Guiuan on his recent deployment, worked on a variety of projects. These included establishing coordination mechanisms which helped local and international agencies work together to deliver more efficient and consistent information flow with communities, and reporting on activities to donors to support efficient allocation of future funding. He was also involved in the relaunch of First Response Radio, Tacloban's Humanitarian Radio Station. CWC is about allowing affected populations to make informed decisions throughout the process of recovery and rebuilding their lives. It also ensures humanitarian actors are able to hear the voices of the local community and modify their work accordingly. Allowing this effective two-way flow of information will ultimately improve the way humanitarian actors respond to emergencies and how the aid is received by local communities.



LEFT: IOM Shelter Officer, Albert Spiteri's image of local chainsaw operators salvaging the wood of the coconut trees for lumber.

ABOVE: IOM distribution in Cogon, Philippines, with Logistics Officer, Dominic O'Dwyer.

RIGHT: Field Coordination Officer, Mel Schmidt, inspecting the debris with OCHA in Cateel, Philippines.



# Our experts abroad

**John Simpson - Jordan**



**The planning and implementation of electricity supply to one of the world's biggest refugee camps is no mean feat.** Yet John Simpson took on that task when he arrived in Za'atari refugee camp in Jordan in August 2013 for a six month deployment. He returned in April 2014 for a further three months to design and implement lighting and power systems for other parts of the camp, as well as to ensure a smooth handover to his local counterpart. John's role was to oversee the installation, maintenance and repair of electrical power installations, including generators, transformers and new connections.

There were many challenges throughout the deployment, including maintaining the supply of electricity and reinstatement after cable failures. John was also faced with the challenge of finding ways to ensure the safety of the community after he found transformers were being overloaded by refugee's unofficial connections. This was addressed by involving local shop keepers and community heads in the regulation of the supply, which empowered the refugee community and instilled a sense of responsibility. John was also involved in the initial stages of development of a 10MW solar farm funded by German government development bank KfW.

**Katherine Sciglitano - Pakistan**



**Education for affected populations is a major focus in the humanitarian sphere.** Katherine Sciglitano spent four months working as an Education Cluster Coordinator with UNICEF in Pakistan. Based in Islamabad, Katherine assisted in building the national and provincial education clusters. She was also responsible for advocating for Emergency Response Funds (ERF) for the conflict in the Federally Administered Tribal Areas. Through this process she was able to improve the internal cluster selection process and put in place monitoring mechanisms for future projects.

Another major focus of Katherine's role was getting 15,000 more children into school in over three affected areas. Addressing gender inequalities played a major role in activities such as this, as it allowed Katherine to revisit cluster targets for getting girls into school. These targets were then used in other ERF education projects around the region, including capacity building workshops for cluster members on gender mainstreaming. Since returning from Pakistan, Katherine has taken on a role with UNICEF in Somalia where she is focusing on building the capacity of the Ministry of Education, including training of female teachers and teacher incentive payments funded by Global Partnerships for Education (GPE).

**Martin O'Malley - Lebanon**



**Lebanon has been hosting Syrian refugees since 2011, putting enormous strain on its society and infrastructure.** In late 2012/early 2013, the initial trickle of people from Syria soon turned into a flood, inundating agencies already under pressure. Martin responded to a call from UNHCR through RedR for WASH Engineers to Beirut to assist with the response. He spent six months in that role planning and coordinating responses in the northern part of Lebanon. In 2014 he returned to Lebanon, this time as a Field Officer (WASH) based in the Bekaa valley which is currently home to over 400,000 registered refugees from Syria.

His current role is primarily coordination with technical and assessment aspects for the UNHCR Field Office. The main focus for WASH in Bekaa is on Informal Settlements (IS) which are clusters of tents arranged haphazardly with very poor water, sanitation and hygiene conditions. After the driest winter on record, Lebanon is now facing the potential issue of water scarcity at a time when its population has increased by up to one quarter. So far, through the close cooperation of the responding agencies, significant disease outbreaks have been avoided, although this will be more challenging to maintain in the coming months and years.



## Mark Brooking - South Sudan



**In February 2014 the South Sudan crisis was declared a Level 3 emergency.** Since December 2013 sporadic fighting throughout the region restricted humanitarian access to at least eight states, and with the onset of the rainy season in April, the situation deteriorated further. Mark Brooking was deployed to South Sudan in March this year in the role of Civil-Military Coordination (CMCoord) Officer for OCHA. Based in Juba, Mark undertook field trips to areas such as Malakal, Bor and Bentui. The purpose of these trips was to address issues between the United Nations Mission in the Republic of South Sudan (UNMISS), all armed actors and the humanitarian community.

The primary focus of Mark's role was obtaining access approval for humanitarian actors into regions of the country where aid was most needed. He was also responsible for facilitating medevacs and humanitarian flight safety assurances, as well as reporting and developing a training package to be used after his departure. During his deployment, Mark agreed to be the 'training focal point' in CMCoord for OCHA staff in South Sudan, which involved coordinating training requests, providing training and mentoring an OCHA staff member.

## Ivy Susanti - Philippines



**Ivy Susanti was on deployment in Manila when super Typhoon Haiyan ravaged the Visayas islands in central Philippines in November 2013.** As a Humanitarian Affairs Officer with OCHA Philippines, her involvement in the disaster response included preparing a flash appeal and periodic monitoring report, and raising funds for the Central Emergency Response Fund (CERF) for immediate life-saving assistance to the affected population. She supported the government, UN agencies, NGOs and other humanitarian stakeholders – such as donors and the media – by tracking, monitoring and sharing information on financial contributions to the Haiyan response. This responsibility lasted four months, from the start of the Level 3 emergency to the end of her deployment in February 2014. Prior to Typhoon Haiyan, Ivy had already been working in response to another tropical storm, Typhoon Bopha (2012), as well as the conflict in Zamboanga City and earthquake in Bohol province in 2013. She produced minutes, technical guidelines, analyses and various reports, including flash appeals and their revision, situation reports and the CERF annual report. She also mobilised the pooled fund allocation for the financially strained emergency in southern Philippines, in addition to the rapid response grants for sudden-onset emergencies.

## Megan Gayford - Ethiopia



**Since the 2013 escalation of the civil war in South Sudan, Ethiopia has received almost 200,000 refugees fleeing conflict and severe food insecurity.** To support the emergency response, Megan Gayford was deployed as a UNHCR Nutrition and Food Security Officer. In this role she was responsible for coordinating and monitoring the nutrition and food security response in Gambella, an area housing refugee camps near the border with South Sudan.

To address the high levels of acute malnutrition in the refugees arriving in Ethiopia, Megan helped develop a comprehensive nutrition and food security response plan within the camps and transit centres. This was done in coordination with the Ethiopian Government, UNHCR and health and nutrition partners. The nutrition and food security response includes general food distributions, blanket supplementary feeding programs for pregnant and lactating women and children less than five years, treatment of acute malnutrition, and infant and young child feeding support through counselling and education.

Megan reported significant challenges in the nutrition response. She's looking forward, as the situation begins to stabilise, to longer term nutrition activities such as small scale gardens and poultry farming activities, which supplement food distribution and diversify the dietary intake of the refugee population.

# RedR in Jordan: Syria Response

**Since 2011 the ongoing Syria crisis has seen over 2.9 million refugees flee to countries throughout the region.**

Over 600,000 of these refugees are hosted by neighbouring Jordan, with Za'atari refugee camp accounting for around 80,000 and Azraq camp set to accommodate up to 130,000. RedR Australia has had 64 deployees respond to the Syria crisis since 2012 with 32 based in Jordan. Our deployees in Jordan have had a huge impact, both in the refugee camps and in the offices of our UN standby partners.

In June 2014, a film crew accompanied RedR on a monitoring visit. The team visited Za'atari and Azraq as well as the head offices of WHO, UNHCR and OCHA. This is a selection of the photos, to see footage from the trip you can visit our YouTube page at: <http://www.youtube.com/user/RedRAus>

Photo credit: Pippa Haughton



Nagendra Adhikari with his team members at Azraq refugee camp. Nagendra originally worked on a project to expand Za'atari refugee camp. The focus of his most recent deployment is overseeing the design and construction of Azraq Camp.

ABOVE: Daryll Ainsworth with Hannah Rose Thomas, one of the UNHCR Art Interns working on a project for World Refugee Day. The project saw Syrian children painting their messages on recycled UNHCR tents to be pitched as part of an exhibition.

BELOW: A woman carries her shopping back to her family from the camp's supermarket. Supermarkets in Azraq and Za'atari camps are set up with a wide range of food and a flexible payment system to maintain the dignity of refugees and ensure they are getting the food they need and want.



Daryll Ainsworth talking to RedR Programme Manager, Emma Kettle, through the arrivals process of refugees in Azraq refugee camp. Daryll was the senior logistician throughout the early stages of Azraq Camp. He also had a lead role in the establishment of Za'atari camp.



Michelle Sanson facilitating a workshop on protection mainstreaming for Jordanian field staff including WFP monitors, programme staff, logistics and WFP partners.



The entrance to Za'atari refugee camp.

RIGHT: The sprawl of tents and shelters at Za'atari. As family and friends of established refugees began to arrive, tents were moved to form family/community groups. UNHCR took this into consideration in the design of Azraq Camp where greater efforts have been made to house extended families and community groups together.



A young boy plays on the road leading through the first populated section of Azraq camp.



A boy walks past a mural on the side of a school wall in Za'atari. Education and development of children is a high priority in a camp which is made up of around 47% children and youths.



Electrical engineer John Simpson (Right) explaining his work in Za'atari camp. John planned and implemented the supply of electricity to the camp. Much of his day to day work involved dealing with unofficial connections to the electrical grid and negotiating with residents to ensure safe handling and usage.



Women carrying their belongings on the outskirts of Za'atari Camp.



LEFT: Construction of shelters in a new section of Azraq Camp. The shelters include a crucial layer of insulation to protect refugees from the scorching desert heat and the cold winter nights.

RIGHT: Camp staff members assist a family in moving their allocated non-food items into their shelter. Families are given all necessary items on arrival, such as mattresses, cooking supplies, water containers, sanitary items and solar lamps.



# Where we work

**Switzerland**



Demand for rapid response child protection specialists to deploy from UNHQ in Switzerland during sudden onset crises.

Our people: **5**

## Our impact:

- Forming part of the Rapid Response Team (RRT) which provides high quality, rapidly deployable child protection coordination capacity in humanitarian situations. Deploying on a total of 6 missions to areas such as Yemen, Lebanon, Jordan, Southern Turkey, South Sudan and Gaza.
- Managing UNICEF's standby deployments during several Level 3 emergencies, ensuring that their standby arrangements could effectively provide the support requested, and UNICEF could continue their provision of strong surge support in emergencies.
- Supporting the organisation and implementation of the United Nations agencies' humanitarian training programmes related to stand-by partner surge mechanisms.
- Building a more open, communicative and strong partnership to support emergency response and increase the capacity of rosters to serve beneficiaries.

**Lebanon**

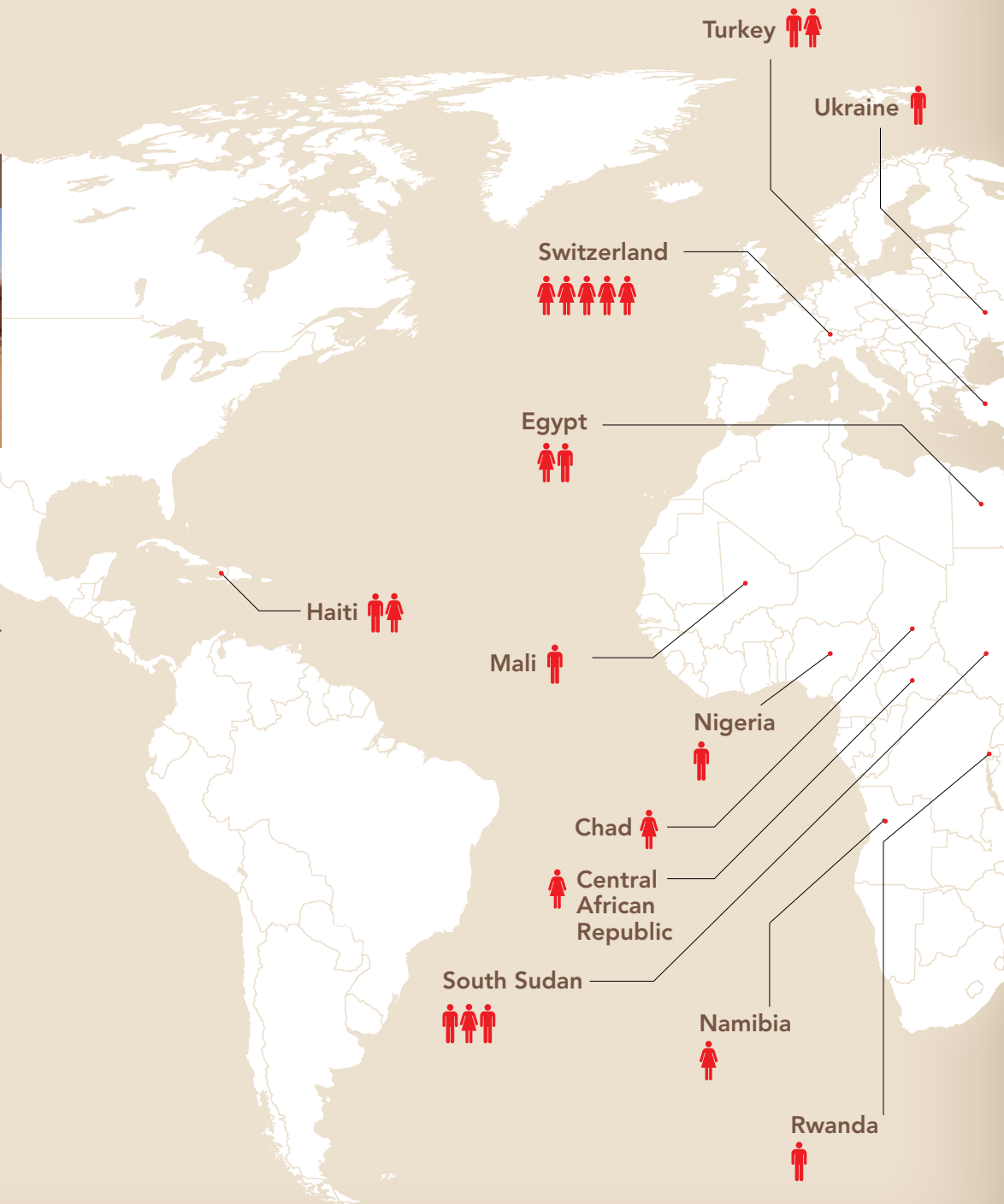


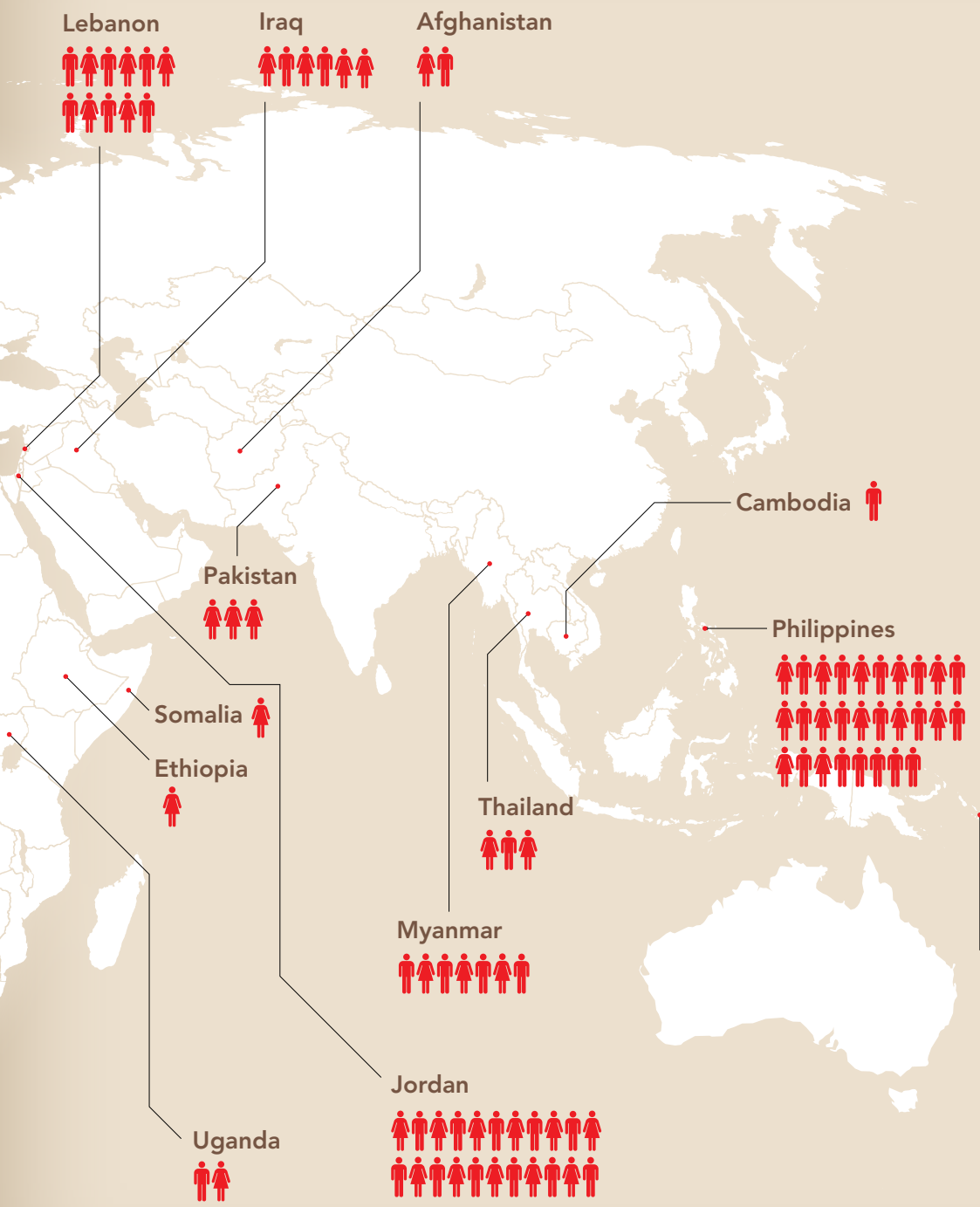
Over **850,000** refugees from Syria, Palestine, Somalia, Iraq, Iran and Egypt. Significant urban impact on infrastructure, resources and local population.

Our people: **11**

## Our impact:

- Sourcing, distribution, documentation and management of goods and services to meet the needs of the Syrian refugee influx.
- Proposal and report writing. Initiating the process to set up 'UReport' - an innovative monitoring system developed in Uganda using mobile phones to enable real time monitoring using SMS (targeting youth, teachers, health workers etc).
- WASH implementation, assessment, disability inclusion and Community Support Projects in Syrian refugee communities and settlements around Lebanon.
- Design and implementation of supply chain for Syrian refugees in Lebanon, specifically in the Maasna and Aarsal transit sites.
- Coordination and monitoring and evaluation tools for Education sector.





### South Sudan



**330,000** IDPs due to inter-ethnic conflicts.  
**230,000** refugees from Sudan, DRC, Ethiopia and CAR.  
 Major strains on response infrastructure.

Our people: **3**

- Our impact:**
- Providing head office and field support to the head of UNICEF's country response.
  - Civil military coordination including facilitation of Medevacs and access negotiation for Humanitarian Actors and supplies into conflict regions.
  - Organising and despatching crucial emergency medical items, non-food items and WASH stores.

### Myanmar



Over **800,000** stateless people.  
 Total population of concern more than **1.2 million**.

Our people: **7**

- Our impact:**
- Finalising an Early Recovery/Exit Strategy for Zone 1 (rural areas of Rakhine state).
  - Community engagement and capacity building.
  - Construction planning for 140,000 temporary shelters. Building long houses, latrines and additional infrastructure in IDP camps including offices, schools, transit centres and food distribution sites.
  - IDP empowerment projects.
  - Community-based child protection initiatives.
  - Ensuring basic primary health care, nutrition and protection services for internally displaced children and women in the camps of Rakhine and Kachin.
  - Establishment of an Emergency Coordination Centre (ECC) in Sittwe, Rakhine State.
  - Humanitarian coordination in the Myanmar response.

# In focus

## Protection in remote Myanmar

In 2012, ethnic conflict erupted in Rakhine State, Myanmar, situated on the coast south-east of Bangladesh.

Several waves of violence between Buddhist Rakhines and Muslim Rohingyas displaced 140,000 ethnic Rakhines, Rohingyas, Maramagyi, Kaman and Hindus into 70 camps and villages across Rakhine State. Most of the IDPs are in camps in coastal regions or the predominantly Muslim northern part of the state. Syann Williams was deployed to Sittwe in October 2013 as a



Syann visiting a local family on one of her regular trips to Zone 1.

Protection Officer with UNHCR to focus on the more remote areas. Her area of responsibility, commonly known as Zone 1, covers 22 isolated villages over three townships. "Most agencies in Rakhine State are working in large coastal camps because they have massive displacement needs, but there has been less attention on Zone 1 due to accessibility challenges. As isolated villages are less visible, there are many human rights concerns to address," said Syann.

Syann travels by boat three hours each way, on average three times a week, to get to these remote villages. Most people in these villages live in long houses, bamboo thatch and corrugated iron structures which have eight rooms. Each room houses a family of up to nine or ten

members in hot, crowded and bug infested conditions, with no privacy. The majority Rohingya displaced population has extremely restricted movement, which limits markets and livelihood access, and almost no healthcare. Rohingyas have also suffered frequent physical attacks and abuse with impunity.

Following months of protection monitoring and response, Syann has developed the UNHCR exit strategy for Zone 1. "I see that because villagers are at their places of origin, there is the possibility for early recovery and eventual humanitarian exit," said Syann. The exit strategy is based on constructing individual family shelters on their original plots, negotiating movement corridors to access markets, fields and fishing, and healthcare. Where UNHCR cannot respond, Syann is in discussion with humanitarian and development organisations to build comprehensive exit possibilities.

Although each of the 22 villages has different needs and security threats, Syann sees clear opportunities to move forward. The initial major step for UNHCR is a pilot shelter project to construct individual houses for 100 displaced households. Concurrently, she is negotiating with Township Administration for safe access corridors to markets, fields and rivers so that IDPs can increase their capacity to create sustainable livelihoods.

"Protection is about supporting the local mechanisms, trying to strengthen them to look after themselves," said Syann.

Syann will continue to work with District and Township Administrators, UN agencies, NGOs, and communities to find way to make the Zone 1 exit strategy a reality.

## Education in action

This year RedR Australia has focused on strengthening our ties with key educational institutions.

Our training team worked on collaborations with local and national universities, promoting professionalisation and paving the way for mutually beneficial relationships into the future.

Working in partnership with Dr Scott Flower and the University of Melbourne, the new Fieldwork in Complex and Hostile Places course was developed for PhD and Masters students passionate about emergency response. The course enables these students to acquire working knowledge of integrated research plans, ethics applications and fieldwork risk management plans. RedR's partnership with Melbourne University offers students the opportunity to complete our Personal Security and Communications (PSC) course as part of their qualification.

"Student feedback from those completing has been positively off the scale," said Dr Flower. "As a result, newly minted academics will graduate with greater self-confidence in their ability to go into the field."

RedR has been delighted to develop a multi-faceted partnership with Charles Darwin University (CDU) over the course of the year. CDU provided guidance and support during the process of obtaining our RTO status and is an ongoing partner in the development of our scope of service. Their brand new Master of Disaster and Emergency Management saw RedR deployees taking up roles as Associate Lecturers and sharing their extensive skills and experience with students from around Australia. We have also collaborated on community based training and events and have laid the foundations for formal recognition of our training as part of their undergraduate and postgraduate offering.

In May CDU hosted RedR at the Australian and New Zealand Disaster and Emergency Management Conference on the Gold Coast. We established an innovative exhibition area depicting key elements of each other's missions and objectives.



Emma Kettle and Alan Johnson at the ANZ Disaster and Emergency Management conference.

Also in May RedR was represented at the Australian Civil Military Centre (ACMC) and RMIT University Workshop. RedR was one of a number of academics and interested agencies sharing their current knowledge, strategies and practical opportunities for improving operations in that shared space. As in previous years, RedR staff members have also contributed sessional facilitation for RMIT's Master of International Development.

RedR and the Burnet Institute have explored opportunities for collaboration both in training, particularly in the areas of WASH and Personal Safety, and in the formation of a deployment avenue for specialist health professionals.

After a fruitful year of collaboration with these educational institutions, we look forward to many more years of innovative ideas and partnerships.

## Communications in Amman

As part of the ongoing response to the Syria crisis, Joe Swan was deployed to Amman, Jordan, in April 2014 as a Communications Officer for the World Health Organization (WHO).

Joe's role, as part of a regional emergency support team, is to bring more public attention to WHO's work in this protracted crisis.

For UN agencies and NGOs involved in the response, World Refugee Day - a day which recognises the resilience of forcibly displaced people throughout the world - represented an important opportunity to highlight the plight of Syrian refugees through public events and awareness raising campaigns. To commemorate the day, Joe set up and ran an art competition for children in Ministry of Health hospitals in Jordan servicing some of the highest proportions of Syrian refugees in-country. The competition was a chance for children in wards, as well as those attending check-ups and routine visits to reflect on refugee issues and the universality of health.

In line with the event's theme, 'Syrian, Palestinian, Jordanian - whatever your nationality: health is important to us all. Draw your favourite person, thing or moment in hospital', children from all nationalities were invited to participate so as not to exclude interested youngsters.

Joe was recently deployed to the Kurdistan Region of Iraq to provide communications support to the WHO office in Erbil. Due to conflict and insecurity in many parts of Iraq, and in light of recent violence in the north of the country, WHO has stepped up its operations to enable it to respond to the health needs of a diverse and growing displaced

population. In this role, Joe produced health situation reports for the crisis, media releases and website news stories, as well as talking points for media and public information colleagues at WHO headquarters in Geneva.

"Being in a regional role, I am lucky to be involved in many different communications projects. One day I might be working on a web article on disease surveillance in Egypt, the next - a media release or photo-essay on medicine deliveries in Turkey," Joe said.

"Iraq was full-on, round-the-clock work, but I loved it," he said.

With communications support trips to Damascus, Gaziantep and Jerusalem on the horizon, Joe has a lot of interesting work to look forward to.



Joe Swan with children participating in the art competition at Totangi hospital in Amman.

## Building back better in the Philippines

After Typhoon Haiyan obliterated close to two million coconut palms in Eastern Samar Province, the Philippine Coconut Authority (PCA) predicted only six months before the timber would become unsalvageable.

In this time 'Chainsaw Gangs' were quickly formed to cut and process the wood before it rotted, to prevent not only waste but also the potential pest infestation of newly planted seedlings. Salvaging the timber was vital to the humanitarian response in the Philippines, as much of the wood was utilised in building shelters for the communities displaced by Typhoon Haiyan. Albert Spiteri, a RedR Australia engineer and shelter expert was deployed to assist the International Organisation for Migration. He oversaw not only shelter construction activities but also the humanitarian effort in improving disaster risk reduction and community preparedness.

During this time, RedR Australia collaborated with our UK and India counterparts to help provide further essential shelter and disaster risk reduction management training to those based in the Philippines. This involved staff from Save the Children, as well as many other humanitarian partners working in the area. The training educated participants on how to "build back better", utilising the best practices of shelter construction, including information such as effective layout design, proper drainage and which local materials were available. This unified RedR team analysed the strengths and weaknesses in the local response capacity and helped determine the need for further training.

Beyond this, RedR Australia continued joint development work with RedR UK and India by delivering humanitarian training to NGOs, clusters and local government units in the Philippines. Through partnerships between RedR trainers,



Albert Spiteri's shot of Disaster Risk Reduction training in the Philippines.

fellow aid organisations and local communities, we've been able to provide training courses ranging from 'The Humanitarian System', 'Accountability and Standards', 'Disaster Risk Reduction in Shelter and Water, Sanitation and Hygiene (WASH)' and 'Engagement with Communities'.

RedR teamed up with RedR UK and Save the Children to deliver 14 courses around the Philippines to over 330 local staff on Humanitarian Practice.

Alongside these training services preparing the local community for the future, we also provide vital assistance in the ongoing relief effort. Since Typhoon Haiyan in November 2013, RedR Australia has deployed 24 Standby Register experts and five RedR associate trainers to support our agency partners IOM, UNICEF, WHO, WFP, DFID and OCHA.

# Our year in training

**In 2013/14 RedR conducted and assisted in more than 90 courses with over 1600 participants in Dookie, around Australia and across the globe.**

Some of the areas of expertise we delivered were managing WASH in emergencies, Urban Search and Rescue, Safety and Security, Sphere standards, Civil Military Coordination, Humanitarian Action, Logistics, Disaster Management and Contingency Planning. Over the next four pages you will get a glimpse in to the highlights of our year in training at each of these different levels.



Participants during PSC simulation in Dookie.

In security and safety training we had a year of fruitful collaboration: organisations such as AusMAT, World Vision, Engineers without Borders (EWB), Oxfam, Mission Aviation Fellowship (MAF), Caritas, Melbourne University, DFAT's Humanitarian Branch and the Australian Civilian Corps (ACC) have all benefited from RedR's unique expertise in this area, both through our regular and tailored workshops. We continued to support the international humanitarian sector through provision of courses which utilise best practices in adult learning and are known for their industry relevance and interactive nature.

We welcomed the opportunity to join forces with our Agency and Standby Partners to co-deliver technical training, endorsing our global standing as humanitarian trainers. Our trainers travelled to Norway to work with the Danish Refugee Council on the Enhanced Training Skills workshop and supported OCHA's Field Response

Surge Training (FIRST) in Austria. We were also involved in Act for Peace's Logistics course in Fiji and the Centre of Excellence for Disaster Management in Humanitarian Assistance's (CFE-DMHA) Health Emergencies in Large Populations (HELP) course in Hawaii.

Collaboration within the RedR family was a big focus this year. RedR India, RedR UK and RedR Australia collaborated to deliver 29 training courses to 577 people after Typhoon Haiyan devastated the Philippines. We partnered with RedR India in the delivery of a Humanitarian Logistics course in Nepal and RedR Malaysia for a WASH in Emergencies course.

We supported the UNHCR Regional Centre for Emergency Preparedness (eCentre) in 6 workshops in urban disaster management and contingency planning in Central Asia, Malaysia and Thailand.

RedR Australia's strong links with the ACC programme were evidenced through seeing the last batch of 500 recruits at their 18th Foundation course in Canberra. We have been involved in the design and delivery of this course since the programme's inception back in 2010. Equally, ACC recognised the quality of RedR courses by offering them to its roster. We also



LEFT: eCentre safety and security training in Thailand.

RIGHT: Water trucking bladder in Philippines WASH training course.

FAR RIGHT: Emergency management workshop in Iran.



Practicing safer shelter construction techniques in the Philippines.

supported civil-military interaction in Australia through various engagements with the Australian Civil-Military Centre and through the Australian Council for International Development (ACFID).

Each of this year's courses was made possible by our highly skilled pool of staff and associate trainers, all of whom have field experience and impressive expertise.





# Local training

Dookie is not just a training venue for RedR Australia, it is our home away from home.

## Essentials of Humanitarian Practice (EHP)

**As we approached our 50th Essentials of Humanitarian Practice (EHP) course this year, the quality of trainers and delivery continued to excel.** The EHP provides an important foundation for humanitarians entering the field and a perfect refresher for seasoned aid workers. Over the financial year we held 5 EHP courses which were attended by a total of 101 participants. Group work, intensive learning and discussions form a big part of the course, along with a large-scale operational planning exercise which allows participants to apply the skills they have learnt. The EHP introduces issues around natural disasters and conflict-based emergencies and provides valuable skills for coping with the complexities of living and working in the field. This year saw the EHP delivered through every season and each course was tailored to suit the conditions, including a flooding scenario during torrential rains in September and dealing with grasshopper plagues and bushfire smoke in the summer.

## Humanitarian Logistics in Emergencies (HLE)

**The Humanitarian Logistics in Emergencies (HLE) course explores the importance of logistics planning in emergency response and disaster management.** It covers the distribution of aid to people in need in the aftermath of natural disasters, as well as to internally displaced populations (IDPs) and refugees. This year's HLE provided 15 participants with the skills required to assess activities and systems involved in logistics operations and to manage the processes, tools and resources needed for successful operations on the ground. In addition to the HLE course delivered at Dookie, RedR trainers were also involved in the design and delivery of logistics courses for Act for Peace in Fiji and RedR India in Nepal.



We would like to acknowledge the generosity of the University of Melbourne, Dookie Campus, in allowing us to use their facilities for our unique courses and simulations.

## Water, Sanitation and Hygiene (WASH) in Emergencies

**The Wash, Sanitation and Hygiene (WASH) in Emergencies course educates those involved on how to maintain a basic health standard for themselves and a broader community.** WASH in Emergencies has proved essential in reducing the spread of disease in areas suffering from poor hygiene and sanitation standards. In our seventh annual WASH in Emergencies course in Dookie last October, 12 participants were able to get their hands on equipment used in the field, as well as practice response techniques used in humanitarian emergencies. All those involved got the chance to learn about areas of water source testing and treatment, constructing water storage and distribution systems, hygiene promotion activities and needs assessment and coordination.

## Personal Security and Communications (PSC)

**This year we delivered our 60th Personal Security and Communications (PSC) course in Dookie.** The 60th course was packed, with 34 participants, including 18 from Melbourne University. The PSC has become RedR's trademark course, with immersive, simulation-based training which is recognised Australia-wide and overseas. We delivered 6 courses over the year with a total of 139 participants. The PSC takes participants to 'Sebedoh', a country which, over the four day course, will present them with a myriad of challenges. The course covers a range of safety and security issues, giving individuals the chance to understand inherent risks in field environments, develop strategies to manage these risks and use communication and navigation devices. A successful course was held this year which incorporated a participant with a hearing impairment and accompanying interpreters. This demonstrated RedR's ability to cater to various disabilities despite the high intensity of the course.

# Training Australia-wide

## Registered Training Organisation

In February 2014 we achieved our Registered Training Organisation (RTO) status following a rigorous audit of internal materials and a lot of hard work by the whole RedR team. We are delighted that our deployees and training participants will now receive official recognition of their learning, and that we can offer training qualifications to our Associate Trainers. We are also excited about the opportunity this presents to enhance our relationship with Universities as we work with them to obtain recognition of equivalency against a number of undergraduate and postgraduate qualifications. RedR Australia team members are now subject matter experts for the Diploma of Community Services as well as participating on a number of University steering committees and curriculum review boards.

## AusMAT

RedR Australia continued its support of Australian Medical Assistance Team (AusMAT) in the delivery of six training courses over the last financial year, with more than 150 participants in attendance. These courses are attended by government medical professionals, emergency service personnel (fire and ambulance services), environmental health officers and urban search and rescue teams. Three of the courses were team member courses; two were held in Sydney (including the inaugural AusMAT course for NSW) and one was delivered in Perth for WA AusMAT. The team member course provides an introduction to the context of humanitarian emergencies and addresses issues such as cultural awareness, environmental health, radio and GPS field techniques, security and health standards. It is recognised as the benchmark requirement for all volunteers wishing to apply for active status on the AusMAT roster. Two additional specialist medical courses were delivered in Darwin; these were a Surgical and Anaesthetics course in August, 2013 and an inaugural Perioperative course in June which brought together nurse practitioners and trauma disaster clinicians from across Australia and the Pacific including Vanuatu, Cook Islands and Tonga. The other course delivered in Darwin was the second AusMAT Logistics Course (ALC) which was held in August, 2013 and attended by 28 participants from across Australia and overseas. AusMAT is a key partner to RedR, as it is a significant investment in training and education within Australia and across the Indo-Pacific region.



## Oxfam Security Risk Management

The end of last financial year saw RedR Australia engaging Oxfam staff in a very well received security risk management course. The training was conducted in two stages over two separate days. The first stage involved an introductory session followed by three 30-40 minute simulations which required participants to solve problems which would arise in humanitarian operations. The second stage was a seven hour simulation of a real-life emergency, in which the participants used Oxfam's Crisis Management Plan. The simulation was a very realistic scenario in which participants were contacted early in the morning by RedR trainers playing the part of remotely located Oxfam staff and notified of a missing staff member. Over the next seven hours the Oxfam team was then required to follow through their Crisis Management Plan, making and receiving phone calls and adjusting their approach throughout. RedR staff and trainers played the parts of concerned family members and friends, International staff, media, insurance companies and other related roles. This simulation allowed Oxfam to assess the effectiveness of their current plan and make updates or changes based on issues arising from the course.

## Mission Aviation Fellowship

This June saw RedR Australia establish a new partnership with Mission Aviation Fellowship (MAF), an organisation that provides aviation services to some of the most remote areas of the globe. For over 60 years MAF has provided flight and freight services to those in dire need and now has over 140 planes based in over 30 countries. In our new partnership with MAF, RedR Australia ran security training sessions for employees and their families in Cairns and Papua New Guinea. The training was focused on teaching participants how to travel securely in unsafe environments, but it also touched on issues and trends relevant to crime, how to distinguish between general and serious security risks, and how to organise and implement family security plans. The theoretical components of the courses were complemented by role-plays, group activities in trip planning and basic self-defence techniques.

# RedR around the globe



## Water, Sanitation and Hygiene

Alongside our WASH in Emergencies course held in Dookie, RedR Australia has designed, supported and implemented similar training internationally. We have focused our attention on the Philippines where, as one of the countries most affected by damaging tropical storms globally, the maintenance of WASH standards is essential in reducing disease and illnesses. On the initiative of the Ministry of Health and in conjunction with the National WASH cluster, two courses were undertaken in September 2013 and June 2014 which included participants from UNICEF, NGOs and Local Government Units from across the Philippines. Between the two training sessions, over 50 participants were trained on the practical and field elements of WASH issues involved in an emergency response. The course proved to be very successful, with participants finding the skills obtained directly applicable in the aftermath of Typhoon Haiyan, in November 2013.

Additional courses, based on the program and model set up by the pilot RedR and WASH cluster course, were coordinated and delivered in Leyte and Davao by Philippines-based NGOs and UNICEF in late 2013/early 2014. Another WASH course was held in Malaysia in May this year in collaboration with RedR Malaysia. The course catered for 30 participants from Government, NGOs and the private sector and had a strong focus on working with communities to promote the importance of managing WASH in emergencies.

## Philippines Capacity-building

This year saw RedR Australia wrapping up a three year technical assistance project funded by DFAT in partnership with the Philippines Office of Civil Defense (OCD). The project focused on strengthening the capacity of the Philippines National Disaster Risk Reduction and Management Council (NDRRMC) agencies and departments, and in turn equipping local communities with the skills they need to manage and respond to natural disasters. The Philippine government identified Urban Search and Rescue (USAR) and Sphere Training of the Trainers (ToT) as the two priorities for the project. As part of the USAR training, RedR designed and delivered a three week course called the Structured Collapse Rescue Programme. The third USAR course took place in March 2014. In total 75 emergency responders graduated from these USAR courses with 13 trained as instructors who have progressively taken on more instructing roles alongside Australian USAR experts.

The most recent ToT course was held in April this year and was facilitated by both RedR Australia and local trainers. The course explores modern adult education approaches to training and facilitation, providing participants with practical exercises to demonstrate these skills. This course had 20 participants from the Philippine government, NGO and partner organisations. It was run by both Australian staff and two Filipino trainers who had previously attended our ToT course in Dookie.

Recently RedR facilitated the donation of used USAR equipment, valued at \$100,000 to APSA Academy in Bacalod and OCD, for training purposes. Despite the completion of the technical assistance project, RedR Australia will continue to maintain a strong presence in the Philippines through our training and deployments.



## Civil Military Coordination

Throughout the year RedR Australia has worked with many organisations in a number of countries and contexts, assisting in the delivery of Civil-Military Coordination Course (CMCoord). The key theme of this training is the analysis and organisation of how different groups function alongside each other in a humanitarian space. Last September RedR Australia supported a civil-military coordination course in the Philippines, in collaboration with OCHA and the Philippines Office of Civil Defense. 25 participants attended the course from the government, local military and police, as well as from the UN and NGOs.

This March in Fiji, RedR hosted the 127th UN CMCoord course which gathered 22 regional representatives from Regional Pacific Police and Emergency Services, the International Federation of Red Cross (IFRC), as well as from the Regional National Disaster Management Agencies. RedR also assisted on a UN CMCoord training course in Bangkok in June, alongside trainers from UNOCHA Geneva and Bangkok. The course was particularly helpful in highlighting the stark cultural differences between the varying emergency response systems relating to CMCoord. It was attended by 24 experienced participants from the region.

# Summarised financial report

## Income statement for the year ended 30 June 2014

	2014 \$	2013 \$
<b>Revenue</b>		
<b>Donations and gifts</b>		
Monetary	134,720	38,834
Non-monetary <sup>1</sup>	146,000	376,521
<b>Grants</b>		
DFAT	5,622,901	6,472,469
DFID	1,075,075	0
Irish Aid	55,216	0
Other overseas	506,143	16,230
<b>Investment income</b>	94,940	282,670
<b>Other income</b>		
Membership	6,546	6,390
Donations & Corporate Sponsorship	134,720	
Sales	0	(5,879)
Training	684,572	2,336,874
Sundry	84,390	29,102
<b>Total revenue</b>	<b>8,264,502</b>	<b>9,172,002</b>

	2014 \$	2013 \$
<b>Expenditure</b>		
<b>Operational programmes external only</b>		
Funds expended on international programmes		5,464,958
Programme support costs		683,577
Training		2,205,059
Salary Costs of Aid Workers and Training Associates	5,217,511	
Travel and related expenditures	621,416	
Insurance and Support Programmes	299,844	
Monitoring & Evaluation	115,597	
<b>Fundraising costs</b>		37,397
<b>All Internal Operational Expenditure</b>		
Staffing costs	1,387,001	280,464
Advertising and promotion	16,999	17,388
Other administrative costs	538,515	346,964
<b>Total expenditure</b>	<b>8,196,883</b>	<b>9,035,807</b>
<b>Surplus/(shortfall) of revenue over expenditure</b>	<b>64,788</b>	<b>140,883</b>

## Balance sheet as at 30 June 2014

	2014 \$	2013 \$
<b>Assets</b>		
<b>Current assets</b>		
Cash and cash equivalents	5,940,346	3,607,043
Trade and other receivables	564,854	76,110
Inventories	5,408	8,237
Other financial assets	266,820	228,370
<b>Total current assets</b>	<b>6,771,304</b>	<b>3,919,760</b>
<b>Non-current assets</b>		
Property, plant and equipment	103,494	131,193
<b>Total non-current assets</b>	<b>103,494</b>	<b>131,193</b>
<b>Total assets</b>	<b>6,880,922</b>	<b>4,050,953</b>
<b>Liabilities</b>		
<b>Current liabilities</b>		
Trade and other payables	651,985	442,189
Unearned income	3,742,615	1,210,172
Provisions	139,616	112,845
<b>Total current liabilities</b>	<b>4,614,159</b>	<b>1,765,206</b>
<b>Non-current liabilities</b>		
Provisions	27,365	31,195
<b>Total non-current liabilities</b>	<b>27,365</b>	<b>31,195</b>
<b>Total liabilities</b>	<b>4,614,159</b>	<b>1,796,401</b>
<b>Net assets</b>	<b>2,319,341</b>	<b>2,254,552</b>
<b>Equity</b>		
Reserves	937,381	937,381
Retained earnings	1,381,960	1,317,171
<b>Total equity</b>	<b>2,319,341</b>	<b>2,254,552</b>

## Notes

1. Non-monetary donations 2014 – 146,521 for Directors, Volunteers, interns and Pro Bono Law Firms , 2013 - \$376,521.
2. RedR Australia has no international political or religious proselytisation programmes.
3. At the end of the financial year the company had no balances in the following categories: current assets: assets held for sale, non-current assets: other financial assets, property, investment property, intangibles, other non-current assets, current liabilities: borrowings, current tax liabilities, other financial liabilities, non-current liabilities: borrowings, other financial liabilities, other non-current liabilities.
4. The summary financial reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct guidance documents available at [www.acfid.asn.au](http://www.acfid.asn.au)
5. For a copy of the full financial report for the year ended 30 June 2014, please visit our website [www.redr.org.au](http://www.redr.org.au)

# Deployees

Doug Knight **Jacqueline Parry** **Terence Lancashire** **Julie Gill** Noella Berko **James Moloney** Terri O'Quinn **Megan Gayford** **Kristen Hayes** Kate Learmonth **Peta Barns** Roslyn Harper **Wendy Bruere** **Marshall Tuck** **Darren Williamson** Nicole Hahn **Joseph Swan** **Catriona Heath** **Katrina Elliot** Ene-Mai Oks **Daryll Ainsworth** **Nagendra Adhikari** John Simpson **Joanna Langkamp** Catherine Sherwood **Matthew Everitt** **Jo-Hannah Lavey** Michelle Sanson **Christopher Lee** Robyn Kerrison **Susan Andrew** **Amy Lamoin** **Said Aden** Debbie Arneman **Narelle Albrecht** **Martin O'Malley** **Val Tarasov** Ellen Hynes William Twyford **Matthew Drysdale** **David Adams** Sarah Shouman Cassie Stephens **Khurram Sohaib** **Syann Williams** **Carly Learson** Mark Brooking **Sherryl Reddy** **John Kargotich** **Ashley Clements** Yvette Crafti **Mohamed Ugool** Katherine Sciglitano **Sophie Shugg** Mel Schmidt Tessa Gough **Charles Knight** Kimberley Sardi **Sutapa Howlader** **Victoria Clancy** **Briony Stevens** **Michael McDonnell** Dinesh Jayasuriya **Dominic O'Dwyer** **Mark Deasy** **Albert Spiteri** Richard Wecker Kirra Litchfield **Megan Wieczorek** **Hamish Weatherly** **Matthew Swift** **John Cindric** John Weir Ivy **Susanti** **Josh Hallwright** **Tai Ring Teh** **Emma Coll** **Wojciech Dabrowka** Sarah Forbes **Louise Atkins** **Lauren Cheshire** Marion Orchison **Deanna Beaumont** Roslyn Leary **Stewart Davies** **Lucy Watt** **Victor Tapia** Peter Nuttall

# Associate trainers

Denise Oakenfull **Natasha Freeman** **Keith Swann** **Mal Haysom** **Sue Mitchell** Jan Field **Mark Deasy** **David Neville** **Robert Crigan** Dr Mark Weston Wall Leonie Barnes **Michael Mozina** **Peter Gesling** Marion Orchison **Dominic O'Dwyer** **Gail Owen** **Dinesh Jayasuriya** Jess Letch **Steen Rees** Ulf Edqvist **Daryll Ainsworth** **Andy Cianchi** Olivia Wellesley-Cole **Chris Lee** Doug Knight **Mark Tell** **Allison McNamara** Warwick Kidd **Samantha Newman** **Steve Barton** Gary Egan **Yvette Crafti** **Louise Robinson** Dale Potter Jenny Lee **Bronwyn Healy-Aarons** Mev Bardiqi **Pradeep Bharwald** **Bruno Coallier** Admir Bajrami **Gary Egan** Anna Young **Tim Hayden** **Teh Tai Ring** **Mike Goods** **Melissa Steele** **Emily Reid** Mark Brooking **Paul By** Jonathon Black **Di Treble** Sophie Shugg **Annie Townsend** Chris Townsend **Chris French** Barnaby Caddy **Paul Harrison** **Kate Learmonth** **Guy Mbayo** **Kakumbi** Brendan Boucher **Chris French** **Praphulla Shrestha** **Rich Parker**

Delivery of RedR's training courses would not be possible without the help of our volunteers. Over the year we have been assisted by over 80 dedicated volunteers and we extend our deepest gratitude for their tireless efforts under the supervision of our Volunteer Coordinator, Steen Rees. We would also like to thank the experts from corporate and government organisations who acted as guest lecturers on our courses.

# Get on board!

## Spread the word

You can find us on Facebook, Twitter, LinkedIn and YouTube. Like or follow us and share our cause with your friends and family.



## Become a financial member

Contact us at [finance@redr.org.au](mailto:finance@redr.org.au) to find out how.



## Join the RedR Standby Register

Are you a professional who has the skills to undertake short deployments in demanding post disaster/conflict environments with UN agencies and International Non-Governmental Organisations (INGOs)? RedR Australia is searching for new Standby Register personnel who have at least five years' experience in their chosen field, including 12 months in an international or emergency response setting. We look for resilient, motivated individuals who are keen to help and are willing to deploy at relatively short notice. Through our world-class humanitarian training, we will help the right individuals to become 'field ready'. We currently have a high demand for professionals with at least 12 months' field experience and expertise in one or more of the following areas:

- public health
- education in emergencies
- humanitarian and child protection
- emergency nutrition
- information management and GIS

We also accept applications from specialists in engineering, water, sanitation & hygiene (WASH), public information/media liaison, information and communications technology, humanitarian affairs and coordination, and logistics.

To lodge an application, please visit [www.redr.org.au](http://www.redr.org.au)

## RedR Australia core courses 2015

### Essentials of Humanitarian Practice

12 - 17 February  
16 - 21 April  
11 - 16 June  
10 - 15 September  
12 - 17 November

### Humanitarian Logistics in Emergencies

16 - 21 March

### Personal Security and Communications

19 - 22 February  
23 - 26 April  
18 - 21 June  
13 - 16 August  
17 - 20 September  
19 - 22 November

### Water, Sanitation and Hygiene in Emergencies

12 - 18 October

## Become a corporate partner

Get your organisation involved by contacting our office directly.



## Donate

Use the form inside this report to set up a monthly donation or a one-off contribution. Your generosity allows us to send more trained professionals into countries where they are needed most.



## Fundraise

Have an event or run a campaign in your workplace, school or local community.



# Governance

**Our team and our supporters are the wheels which keep RedR Australia rolling. We would like to recognise the tireless efforts of our staff, trainers, deployees, volunteers and interns.**

## Board Members

<b>Chair</b>	<b>Elizabeth Taylor AO</b>	Engineers Australia Nominee
<b>Treasurer</b>	<b>Andreas Marquardt</b>	Professionals Australia Nominee
<b>Board Member</b>	<b>Paul de Launay</b>	Elected
<b>Board Member</b>	<b>Mal Ralston</b>	Elected
<b>Board Member</b>	<b>Michael Marley</b>	Consult Australia Nominee
<b>Board Member</b>	<b>Joanna O'Brien</b>	Board Nominee
<b>Board Member</b>	<b>Alexandra Robinson</b>	Board Nominee
<b>Board Member</b>	<b>Andrew Stevenson</b>	Board Nominee
<b>Board Member</b>	<b>David Swan</b>	IPWEA Nominee
<b>Board Member</b>	<b>Rhodri Wynn-Pope</b>	Elected



## Our Team

<b>Kirsten Sayers</b> Chief Executive Officer	<b>Carolyn Cummins</b> Programme Officer, IER Administrator, RTO
<b>Drasko Kraguljac</b> Director, Operations	<b>Don Dissa</b> Finance & Administration Officer
<b>Keith Hawkins</b> Director, Finance & Corporate Services	<b>Pippa Haughton</b> Marketing and Communications Advisor
<b>Emma Kettle</b> Programme Manager, International Emergency Response and Registered Training Organisation (RTO)	<b>Mahinda Jayakody</b> Accountant
<b>Alan Johnson</b> Programme Manager, Training and Partnerships	<b>Tim Page</b> International HR Advisor
<b>Paul Bolger</b> Senior Humanitarian Trainer	<b>Kimberley Sardi</b> Programme Officer, IER
	<b>Jaimee Skilton</b> Programme Officer, IER
	<b>Alex Thornton</b> Programme Officer, Training
	<b>Shu Hui Yap</b> Human Resources Advisor

## Our supporters

RedR Australia is supported by an incredible network of people who share our values and vision: from individuals and families who volunteer their time and funds, to community groups, companies and industry partners which provide vital support. We would like to express our deepest gratitude for the part you play in RedR's operations. A special thanks to our corporate and industry partners:



Thank you to the University of Melbourne for their continued generosity in allowing us to use their Dookie campus. The volunteers on our training courses and those who serve as RedR Australia ambassadors at conferences and events are invaluable and we would like to recognise their continued devotion to the RedR cause.

And a special thank you to our interns from the last financial year for their interest and the creativity they bring to the organisation: Jessie Pugh, Hannah Twine, Clancy Holzgreffe, Georgia Prideaux, Sooma Nosratpour, Michelle Smith, Faseeha Hashmi, Maria Beltran, Muthuni Fernando and Felicity Mascetta.

We would like also like to acknowledge communications intern Jack Callil for his invaluable contribution to putting together this publication.

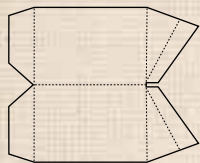
**“RedR has been the backbone of this operation... they have been a very competent team, they have impressed everybody in the world who came here. This is the most visited and visible place when it comes to humanitarian operations and the Aussies (RedR deployees) have been on the forefront.**

**Za'atari Camp Manager, Kilian Kleinschmidt on setting up and running the camp.**

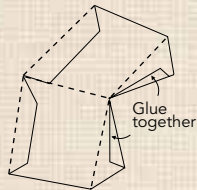
# Make your own RedR tent!

Want to keep a little piece of RedR on your desk? Simply cut out this image, try out your folding skills, add a touch of glue and voilà! We know with work, study, family and fun keeping you on your toes, it's hard to take the time out to think about communities around the world who are recovering in the aftermath of natural disasters or conflicts. So why not build a little reminder and start a conversation with your kids or your colleagues?

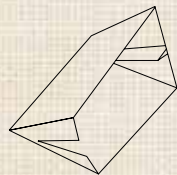
Feel like building something a little more substantial? Your donation to RedR will help us to send experts into the field to help rebuild homes, livelihoods and communities in areas where they are needed most.



**1.** Cut around the outside of the tent template.



**2.** Fold along dotted lines, with RedR logo on the outside.



**3.** Glue flaps and stick together.



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